

**Details on those recommendations outstanding  
Status – all Amber (Ongoing with deadline missed)**

**Social Care, Health and Housing**

**Housing Tenancy Management**

**Recommendation R1:**

The Director of Social Care, Health and Housing and the Director of Regeneration and Business should clarify how housing responsibilities are allocated across their directorates. This should include the responsibility for and ownership of the Tenancy Strategy.

**Rationale for Recommendation:**

The Housing Tenancy Strategy was drafted by the Assistant Director - Housing Services with an Executive Foreword jointly signed by the Executive member with responsibility for Social Care, Health and Housing and the Director of Social Care Health and Housing (SCHH). It was approved by the Executive in March 2013 however during the course of this review it became apparent that responsibility for and ownership of the strategy is unclear. Discussions between the Director of Social Care, Health and Housing and the Director of Regeneration and Business confirmed that housing responsibilities lie across 2 Directorates, SCHH and Regeneration and Business, and that both Directors will clarify how this will be addressed.

**Target Dates:**

November 2015  
March 2016 (revised)  
August 2016  
October 2017

**Current Position and Explanation for Slippage:**

The Regeneration and Business restructure is currently out to consultation. The recommendation will be addressed once this is finalised.

**Recommendation R2:**

A Monitoring Group should be established, with clear terms of reference, to monitor and review the effectiveness of the Tenancy Strategy.

**Rationale for Recommendation:**

Each Provider is responsible for its own individual tenancy policies, as well as arrangements for review and appeals. However, the Tenancy Strategy proposed that the Council establish a monitoring group consisting of representatives of registered providers and other key stakeholders. This group is meant to support the Council in its role of monitoring and reviewing the effectiveness of this Strategy but the group is yet to be set up.

**Target Dates:**

November 2015  
March 2016 (revised)  
August 2016  
October 2017

**Current Position and Explanation for Slippage:**

This will be addressed as part of the action plan being developed in response to the earlier recommendation.

## **Community Services**

### **Assets - Compliance with the statutory, regulatory and legal requirements for the Council's buildings**

<b>Recommendation R3:</b>
A Corporate Landlord approach should be adopted by consolidating compliance assurance responsibilities. This will unify professional and technical resources and avoid duplication of resources.
<b>Rationale for Recommendation:</b>
At the time of the audit, there was no mechanism in place to monitor the compliance level of all corporate properties. The Facilities Management Team monitor 61 properties, however a further 80 properties are managed at directorate level. The Facilities Management Team is therefore unable to vouch for their compliance.
<b>Target Dates:</b>
June 2017
<b>Current Position and Explanation for Slippage:</b>
CMT have agreed that Corporate Landlord model will be adopted but implementation planning has not yet started. Permanent Head of Facilities Management starts September '17 and is tasked to create an implementation plan. A revised target date will be reported to the next committee and will be tracked thereafter.